



# Cleveland Water

DISCOUNT PROGRAMS



[clevelandwater.com](http://clevelandwater.com)

At Cleveland Water, we work hard to provide safe, quality drinking water at a fair and reasonable rate. We know that's not always enough though. That's why we offer two discount programs.

### Homestead Program

The Homestead Program offers a lower fixed charge and consumption rate. For an average customer, this amounts to a 50% discount. To qualify, customers must meet the following criteria:

- Be 65 years or older, or totally and permanently disabled;
- Own and live at the service address; and
- Have a total household income at or below current income guidelines.

**For more information or to apply, visit our website at [clevelandwater.com](http://clevelandwater.com) or call 216.664.3130.**

### Water Affordability Program

The Water Affordability Program, administered by CHN Housing Partners, offers a 40% discount on water charges. To qualify, customers must:

- Own and live at the applying service address; and
- Have a total household income at or below current income guidelines.

CHN Housing Partners also offers a variety of services and programs to help lower utility-related costs, assist residents in paying past due utility bills, establish reasonable payment plans, and avoid service interruptions.

**For income guidelines, questions, or an application, visit [chnhousingpartners.org](http://chnhousingpartners.org) or call 216.774.2349.**



**CITY OF CLEVELAND**  
Mayor Frank G. Jackson